



EUROPEAN MEDICINES AGENCY  
SCIENCE MEDICINES HEALTH

# Regulatory Procedure Management for Product Lifecycle Management on IRIS – Overview for Industry

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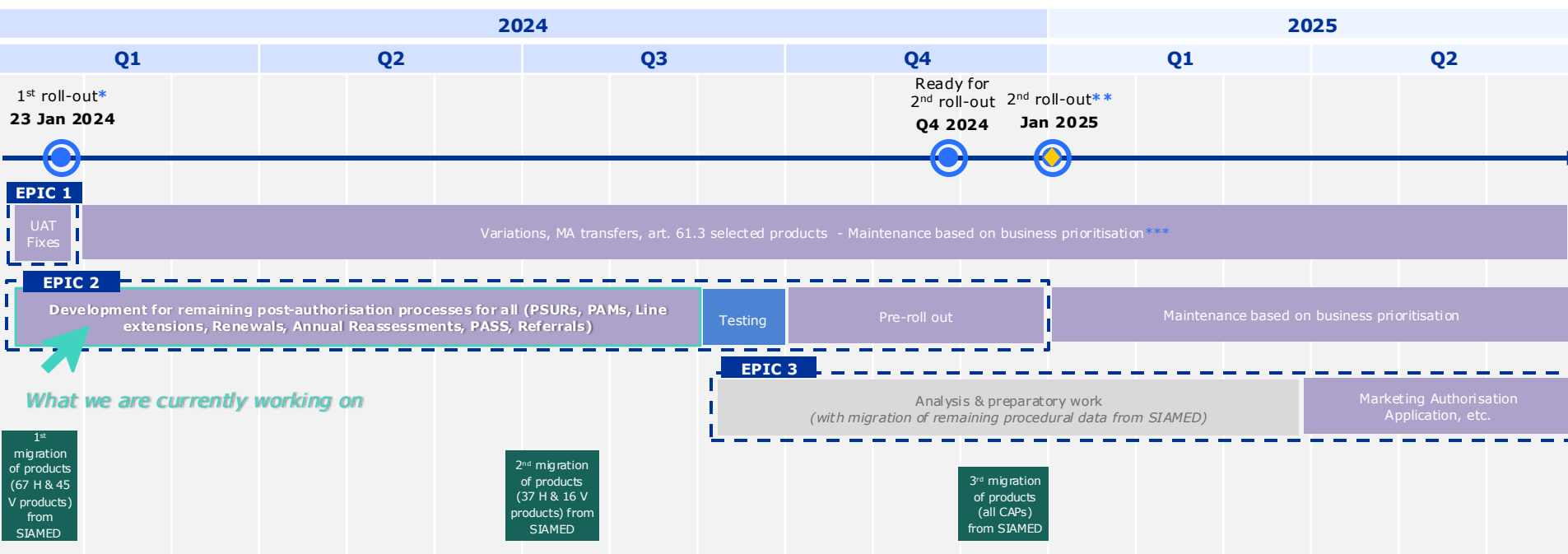
July 2024



# Roadmap for 2024-2025



EUROPEAN MEDICINES AGENCY



\*for variations, MA transfers and Art 61.3 for subset of products (CAPs)

\*\*with Post-authorisation processes in IRIS for all CAPs (and involved NAPs) → **all EMA-led post-authorisation processes will be managed in IRIS in 2025**

\*\*\*Please note the ongoing development of RPM will happen epic by epic, with incremental improvements across the entire regulatory procedure management landscape.

## Acronyms

**AVS:** Assisted Validation System

**CAPs:** Centrally Authorised Products

**MA:** Marketing Authorisation

**NAPs:** Nationally Authorised Products

**PAMs:** Post-Authorisation Measures

**PASS:** Post-Authorisation Safety Study

**PSURs:** Periodic Safety Update Reports

**UAT:** User Acceptance Testing

## Legend



Milestone

Development activities

Analysis & preparatory activities



Migration activities



New Fee Regulation

UAT activities



## ***September 2024***

External user Acceptance testing with Industry & Network Subject Matter Experts (for Epic 2 procedures)



## ***Q4 2024***

Migration of all remaining CAPs to IRIS



## ***January 2025***

2<sup>nd</sup> roll-out with all post-authorisation processes and related workload



***NOTE:*** Submission of all regulatory procedures of the product lifecycle will still be performed via the current systems (i.e. Gateway and PSUR repository)



## Case number use

**Format:** {agency ID}/{process group type (case form)}/{unique case number (10digits)}

*Examples:* Human: EMA/VR/0000076556  
Veterinary: EMA/VRA/0000076559

While the current format contains detailed information within the procedure numbers, IRIS offers this **visibility through dashboards and views** within the system



## EMA communication format

- **Emails sent from EMA** to the Industry portal contact contain **basic administrative information** on the submissions and the link to the IRIS industry portal (*no Eudralinks or attachment in the emails*).
- Emails from EMA IRIS will always come from [EMA-IRIS@id.ema.europa.eu](mailto:EMA-IRIS@id.ema.europa.eu) and contain a routing ID.
- During the procedure, the **document exchange** (outside eCTD/ VNeS) takes place via **IRIS Industry portal**, relevant for **CAP** and **NAP MAHs** (in case of EMA led procedures, e.g. **PSUSA NAP**)



## MAH Contact person

- The **MAH contact person for CAPs** - [user stated in MAA eAF section 2.4.3](#) - for the product, by default becomes **portal contact and submission manager** in IRIS for the procedure



## Lead product for Worksharing procedures

- For WorkSharing procedures in the Cover letter, the MAHs are requested to **indicate the "Lead product"** within the procedure in order to:
  - ✓ assign the correct Industry portal contact
  - ✓ set up a lead MAH for payment-related activities



## Procedure withdrawal

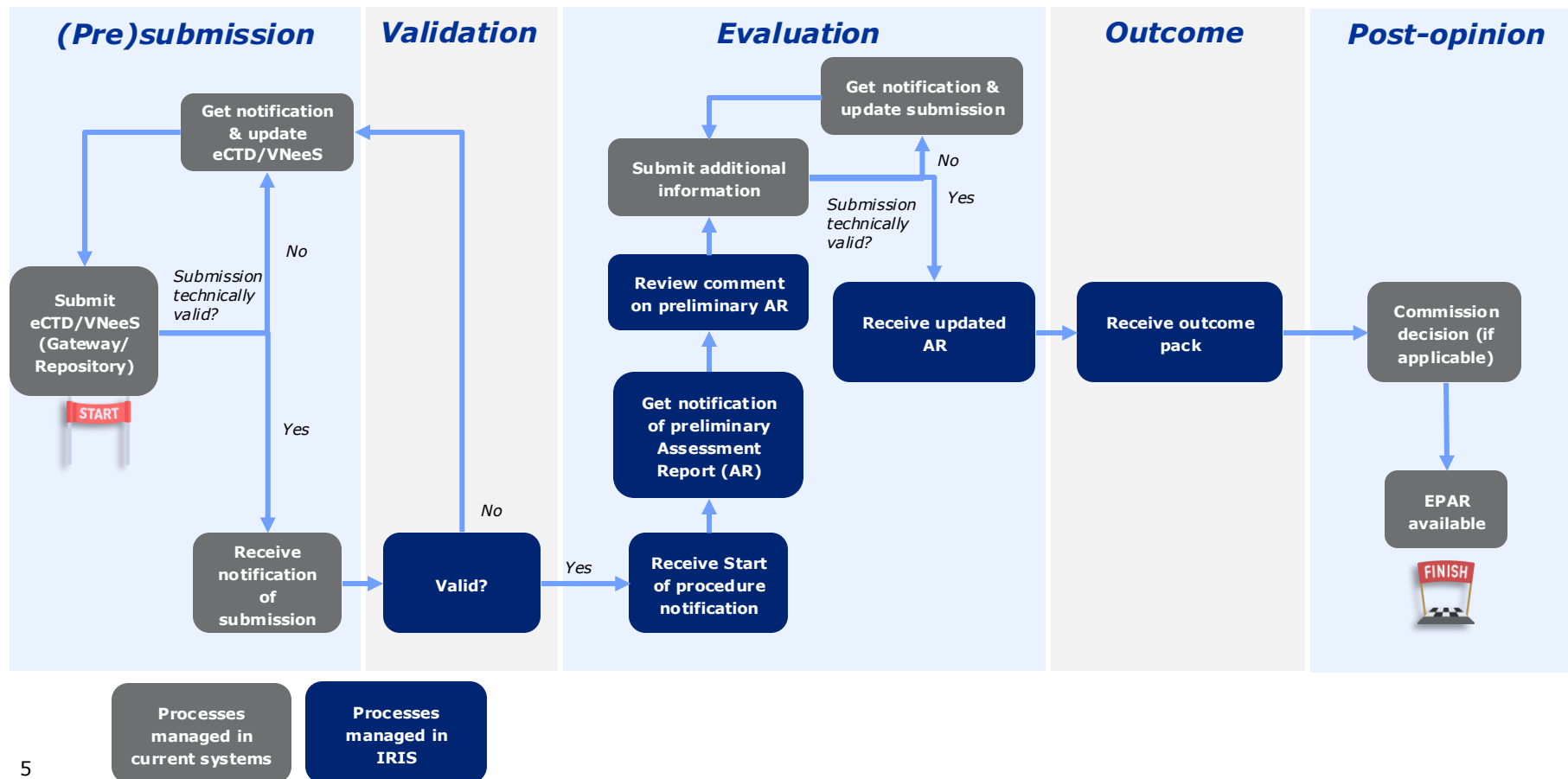
- Procedure withdrawal (whole procedure) to be requested via **Industry Portal**



## What stays the same

- **MAH's submission and responses to RSI via eCTD/VNeeS submissions**
- **Timelines** and **active email notifications** on the main milestones of the submission (e.g. start of the procedure, requests for supplementary information (RsI), outcomes etc.
- Requests for **withdrawal of single scopes in grouped variations** (via email)
- Receipt of **European Commission decision** (via Eudralink)
- **Content** of the documentation
- **Guarantee of confidentiality**

# General RPM process flow for MAHs



1

*MAHs to be registered in OMS*

2

*MAHs products contact person for post-authorisation procedures has EMA account (**CAP and NAP MAHs**)*



**How to request access?** Via the [EMA Account Management System](#) for all affiliated roles.

Instructions are available in the [IRIS guide to registration and RPIs](#). *It is crucial that all new submissions in IRIS created from CRM for PLM procedures reaches the correct portal contacts.*

3

*Update product contact information*



Generic mailboxes are not supported for contact points:

MAHs to submit an [updated form](#) to **change all product contacts to personal emails**.

→ Instructions to submit the form [here](#) (Human) and [here](#) (Veterinary)

# How EMA is supporting the change

