

DRAFT for evaluation
26.9.2021

IRIS System	Websites
The IRIS homepage and subpages provide a list of the submissions currently managed by the IRIS system and the related technical guidance.	https://iris.ema.europa.eu/
The procedural advice for each procedure group remains on the main EMA website	https://www.ema.europa.eu/en/news/new-online-platform-scientific-advice

Contacts	Instructions
There are no "official emails" for IRIS	
iris@ema.europa.eu	to delete
EMA-IRIS@id.ema.europa.eu	The email address above (EMA-IRIS@id.ema.europa.eu) should not be used for communication that is not in direct reply to a message from IRIS, as the system will not be able to route it to the appropriate procedure; the message will thus remain unanswered.
https://servicedesk.ema.europa.eu/jira/servicedesk/customer/user/login?nokerberos&destination=portals	The normal channels apply, such as EMA ServiceDesk for access and registration requests and for reporting faults, to be addressed to Iris Team
https://www.ema.europa.eu/en/about-us/contact/send-question-european-medicines-agency	Ask EMA for general questions not related to a specific submission/procedure, to be addressed to Iris Team
What's New in IRIS - General Discussion and self-help - To be logged into the Iris System	IRIS stakeholder forums

New updated guidance	Official link
IRIS guide for applicants (how to create and submit scientific applications, for industry and individual applicants) Version 2.2, EMA/444925/2018, 17.19.2021	https://www.ema.europa.eu/en/documents/regulatory-procedural-guideline/iris-guide-applicants_en.pdf

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A secure online platform for handling product-related scientific and regulatory procedures with EMA

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Quick links

 Access & submission <small>Learn about the IRIS registration and submission process</small>	 Public registers & lists <small>Access information on parallel distribution notices, organisations and substances</small>	 Guidance & support <small>Reference additional materials to assist you with working in IRIS</small>	 News <small>Stay up to date with latest information on IRIS and participate in the online Forums</small>
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